

6. The ALJ and the Parties collectively developed an implementation protocol for the creation of an E-911 Surcharge for Voice Over Internet [VOIP] Protocol Calls.

DETERMINATIONS

7. The ALJ filed his Report herein on July 10, 2017. The PUC adopts the protocol recommended by the ALJ and the Telecom Parties.
8. The recommended protocol is a reasonable and appropriate procedure for implementation of an E-911 Surcharge for Voice Over Internet [VOIP] Protocol Calls.

ORDERING PROVISIONS


Upon consideration of the record herein, the prior Order of the PUC and the ALJ Report, and for good cause shown, on motion duly made, seconded, and carried by the affirmative vote of the undersigned Commissioners, the Guam Public Utilities Commission **HEREBY ORDERS** that:

1. The following protocol is hereby adopted; each ILEC, CLEC, and CMRS Carrier shall comply with all provisions of the protocol:
 - a. On or before October 31, 2017, each Collection Agent shall file a report with the PUC and Slater Nakamura which includes the following: whether such ILEC or CLEC inclusive of CMRS Carriers is presently reporting and collecting E911 surcharges on VOIP lines, and if so, when such company started collecting such surcharges; how many VOIP accounts it has and how much it has collected on VOIP accounts.
 - b. The E911 Surcharge shall be charged for lines/stations that have full access to VOIP, such that VOIP calls can be made and received.
 - c. On or before December 30, 2017, each Collection Agent for ILEC/CLEC/CMRS shall have fully set up the procedure for implementation of the E911 Surcharge on VOIP calls. Each Collection Agent shall also submit an application to the PUC by that date for approval of any administrative expense sought to be claimed for implementation of the E911 Surcharge on VOIP Calls.

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- d. Commencing on January 1, 2018, each ILEC/CLEC/CMRS shall commence billing the E911 Surcharge to customers for VOIP Calls.
 - 1. Each VOIP provider shall remit the amounts collected from the VOIP E911 Surcharge to the Department of Administration no later than forty-five (45) days after the end of the month in which the amount is collected.
 - 2. All requirements in law or established by the PUC relative to the E911 Surcharge in general shall also be applicable to the VOIP E911 Surcharge.
 - 3. PUC Consultant Slater Nakamura will amend the Collection Agent Reporting worksheet to include VOIP under the landline spreadsheet as a separate Row.
- 2. The PUC regulatory fees and expenses for this matter shall be paid from E-911 Surcharge Collection Funds.

Dated this 27th day of July, 2017.



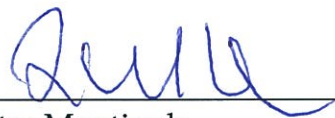
Jeffrey C. Johnson
Chairman



Joseph M. McDonald
Commissioner



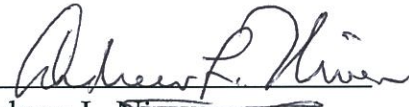
Rowena E. Perez
Commissioner



Peter Montinola
Commissioner



Michael A. Pangelinan
Commissioner



Andrew L. Niven
Commissioner



Filomena M. Cantoria
Commissioner