BEFORE THE GUAM PUBLIC UTILITIES COMMISSION

IN THE MATTER OF:

GSWA Docket 24-03

The Application of the Guam Solid Waste) Authority to Increase the Funding for the) Temporary Staffing Services Contract with) Pacific Human Resources Services, Inc.)

ORDER



INTRODUCTION

This matter came before the Guam Public Utilities Commission [PUC] pursuant to the Guam Solid Waste Authority ["GSWA"] Petition to Increase Funding for the Temporary Staffing Services Contract with Pacific Human Resources Services, Inc. ["PHRS"].¹

BACKGROUND

On November 29, 2022, the PUC approved an award and contract between GSWA and Pacific Human Resources, Inc. ["PHRS"] for temporary Staffing Services.² The term of the PHRS contract is from October 1, 2022 through September 30, 2025. The PUC approved the total contract funding of \$2,002,000.00 allocated over 3 years: Year 1 (FY2023): \$1,100,000.00; Year 2 (FY2024): \$451,000.00; and Year 3 (FY2025): \$451,000.00.³ Due to "unforeseen operational challenges and increased demands for temporary employees, specifically equipment operators and sanitation workers," GSWA anticipates exceeding the approved amount for Year 2 and Year 3 by the total amount of \$768,701.00 (\$539,701.00 for Year 2 and \$229,000.00 for Year 3).⁴

¹ GSWA Petition, GSWA Docket 24-03, dated March 12, 2024.

² PUC Order, GSWA Docket 23-02, dated November 21, 2022 at p. 10.

³ GSWA Petition, GSWA Docket 24-03, dated March 12, 2024, at p. 1.

⁴ Id.

Through GSWA Board Resolution No. 2024-006, Relative to Approval to Increase Funding for Temporary Staffing and Services Contract, dated March 7, 2024, the Board of Directors of the Guam Solid Waste Authority approved an increase in funding for the contract with Pacific Human Resources Inc. for Year 2 (FY2024) by \$539,701.00, and Year 3 (FY2025) by \$229,000.00 (total increase of \$768,701.00) to accommodate the increased demand for temporary staffing services.⁵

The new total contract award would now be, if the increase is approved by the PUC, \$2,770,701.00.

DETERMINATIONS

1. GSWA's Contract Review Protocol

The PUC previously approved the Award and Contract to PHRS for Temporary Staffing in the amount of \$2,002,000.00.6 However, at present, GSWA seeks to increase the funding for the PHRS contract in the amount of \$768,701.00, from \$2,002,000.00 to a new total of \$2,770,701.00. Par. No. 9 of the Contract Review Protocol between the Guam Solid Waste Authority and the Guam Public Utilities Commission provides as follows:

"GSWA shall not incur expenses for PUC approved internally financed contracts and obligations in excess of 10% over the amount authorized by the Commission without prior PUC approval. In the event that GSWA estimates that it will exceed the PUC approved level of expenditures by more than 10%, it shall submit to the PUC the revised estimate and full explanation of all additional costs."

⁵ Exhibit 2 to GSWA Petition, dated March 7, 2024.

⁶ PUC Order, GSWA Docket 23-02, dated November 29, 2022, at p. 3.

⁷ The Contract Review Protocol for the Guam Solid Waste Authority, GSWA Docket 19-02 & Administrative Docket, par. 9 at p.4.

Here, the increase contemplated by GSWA constitutes roughly a 38% increase in the contract amount originally approved by the PUC. Therefore, the proposed increase in funding for the PHRS Contract requires prior review and approval by the PUC.⁸

GSWA Explanation and Justification for Additional Funding for Temporary Staffing Services.

In its contract approval request to the PUC in 2022 for the PHRS contract, GSWA assumed that "[T]he approved budget allocation for Year 2 and 3 was intended to cover the employment costs of 2 equipment operators and 6 sanitation workers." However, as of today, GSWA has a total of 18 temporary employees, far exceeding the initial projections. In GSWA Docket 23-02, GSWA indicated that it has been unsuccessful in recruiting for positions such as Sanitation Worker and Equipment Operator.

From October 1, 2023 to April 1, 2024, there have been and will be 18 temporary employees: 6 Equipment Operators and 12 Sanitation Workers. From April 1, 2024 to April 28, 2024, GSWA will have 16 temporary employees: 6 Equipment Operators and 10 Sanitation Workers. From April 28, 2024 to September 30, 2024, GSWA will have 12 temporary employees: 4 Equipment Operators and 8 Sanitation Workers.¹¹

⁸ Contract Review Protocol for the Guam Solid Waste Authority, GSWA Docket 19-02 & Administrative Docket, Order, dated July 29, 2019, par. 9 at p. 4.

⁹ GSWA Petition at p. 1.

¹⁰ Id

¹¹ PHRS Breakdown Projected Cost Estimates, submitted by GSWA CFO Kathrine Kakigi to PUC ALJ Fred Horecky, in an email dated March 18, 2024: attached to the ALJ Report as Exhibit "1".

The total cost for temporary employees for FY2024, from October 1, 2023, to September 30, 2024 is \$946,493.02.¹² GSWA indicates that it has hired 2 permanent sanitation workers effective April 1, 2024 and foresees filling the 4 permanent equipment operators by April 28, 2024, which will bring down the temporary staffing from 18 to 12.¹³

As indicated by GSWA, its funding for temporary employees under the PHRS contract for FY2024 (Year 2) is short by \$539,701.00.¹⁴ For FY2025 (Year 3) the budget shortfall in funding will be \$228,862.14.¹⁵ Therefore, the total budget shortfall, for Years 2 and 3 of the PHRS Contract is \$768,701.00.¹⁶

In GSWA Docket 23-02, the PUC held that: "GSWA has demonstrated a pressing and urgent need to contract with PHRS for the hiring of Sanitation Workers and Heavy Equipment Operators." GSWA indicates that: "[T]he aftermath of Typhoon Mawar resulted in extensive operational backlogs necessitating the hiring of additional personnel to address these challenges. This increased demand for temporary employees has persisted in Year 2 and is anticipated to extend in the Year 3 to ensure the timely completion of essential services and the catch-up of operational activities." ¹⁸

The impact of Typhoon Mawar resulted in a substantial increase in workload and operational challenges for GSWA. GSWA was mandated to collect substantial amounts

¹² Id.

¹³ GSWA Petition, GSWA Docket 24-03, dated March 12, 2024, at p. 1.

¹⁴ Id

¹⁵ Exhibit "1", PHRS Breakdown Projected Cost Estimates, attached hereto.

¹⁶ Id.

¹⁷ PUC Order, Approval for Award and Contract to PHRS for Temporary Staffing, GSWA Docket 23-02, dated November 29, 2022 at p. 7.

¹⁸ GSWA Petition, GSWA Docket 24-03, dated March 12, 2024 at p. 1.

of refuse from the residents of Guam. It was also tasked with managing an increase of refuse at residential transfer stations.¹⁹

GSWA has explained and justified the necessity for additional funding for temporary staffing services.

CONCLUSION

The PUC finds that GSWA's request to increase the funding of the PHRS contract for Years 2 and 3 in the additional amount of \$768,701.00 is essential to manage the ongoing operational demands of GSWA and to enable it to meet its commitment in providing essential services to the residents of Guam.

The positions of sanitation worker and equipment operator are essential and critical for GSWA's operations. The reduction in the numbers of temporary employees from 18 to 12 in FY2024 indicates that GSWA is making prudent efforts to reduce the number of employees required under the PHRS contract. The PUC should approve the increase in funding for the PHRS Contract for Temporary Staffing Services in the amount of \$768,701.00 (\$539,701.00 for Year 2 and \$229,000.00 for Year 3). The funding for the PHRS contract should be increased from \$2,002,000.00 to a new total of \$2,770,701.00.

ORDERING PROVISIONS

After careful review and consideration of the above determinations, the Petition of GSWA to Increase Funding for the Temporary Staffing Services Contract with Pacific Human Resources Services, Inc. ["PHRS"], the ALJ Report, and the record herein, for

¹⁹ GSWA Petition at p.1.

good cause shown, and on motion duly made, seconded, and carried by the undersigned Commissioners, the Guam Public Utilities Commission **HEREBY ORDERS** that:

- 1. The request by GSWA to increase funding for the PHRS Contract for Temporary Staffing Services in the amount of \$768,701.00 (\$539,701.00 for Year 2 and \$229,000.00 for Year 3) is approved.
- 2. GSWA is authorized to expend up to the total contract amount of \$2,770,701.00 for years 1, 2, and 3.

[SIGNATURES TO FOLLOW ON NEXT PAGE]

Dated this 28th day of March, 2024.

Jeffrey C. Johnson

Chairman

Rowena E. Perez-Camacho

Commissioner

Michael A. Pangelinan

Commissioner

Joseph M. McDonald Commissioner

Doris Flores Brooks

Commissioner

Peter Montinola

Commissioner