

BEFORE THE GUAM PUBLIC UTILITIES COMMISSION

IN THE MATTER OF:

PETITION TO AUTHORIZE THE  
GUAM WATERWORKS AUTHORITY  
TO SOLICIT FOR COMPREHENSIVE  
SUPPORT SERVICES FOR  
APPLICATIONS AND INTEGRATION  
TECHNOLOGIES

GWA DOCKET 24-07

ORDER



INTRODUCTION

1. This matter comes before the Public Utilities Commission ["PUC"] pursuant to the Guam Waterworks Authority's ["GWA"] Petition to Authorize GWA to Solicit for Comprehensive Support Services for Applications and Integration Technologies.<sup>1</sup>
2. GWA, the Guam Power Authority ["GPA"] the Port Authority of Guam ["PAG"], are operating Enterprise Resource Planning ["ERP"] Systems using Oracle Cloud and Oracle JD Edwards EnterpriseOne (E1) systems for managing their financial transactions, inventory and asset management, work order management, human resource management, and purchasing.<sup>2</sup>
3. GWA is requesting the PUC to authorize GWA to issue a solicitation to procure support services for the proper operations and maintenance of the Oracle Cloud Services, E1, and other integrated applications.<sup>3</sup>

BACKGROUND

4. GWA, GPA, PAG, and the Guam International Airport Authority ["GIAA"] relies on client-side training, support services that include staff training, application development, project management, implementation of software application upgrades or replacement, and managing agent services to ensure the proper operation and maintenance of their respective Oracle Cloud Infrastructure, E1, and

<sup>1</sup>Petition to Authorize GWA to Solicit for Comprehensive Support Services for Applications and Integration Technologies, GWA Docket 24-07, dated May 7, 2024 [GWA Petition].

<sup>2</sup> GWA Petition at 2. NOTE: The page numbers in GWA's Petition and its exhibits are not continuous, and the page numbers cited herein refer to the page number of the PDF version of the Petition which is continuous.

<sup>3</sup> Id., at 2.

- other programs. Additionally, these agencies require additional services for processing, operation, and enhancement of their respective E1 and integrated applications.<sup>4</sup>
5. GWA, GPA, PAG, and GIAA's existing support contracts for these systems are expiring and each of these agencies have a need to procure comprehensive support services to ensure the continued operation and maintenance of these critical systems.<sup>5</sup>
  6. On May 28, 2024, the Guam Consolidated Commission on Utilities ["CCU"] passed GWA Resolution No. 20-FY2024 authorizing GWA's management to petition the PUC for approval to issue a solicitation for Comprehensive Support Services for Applications and Integration Technologies.
  7. On May 24, 2024, PUC Legal Counsel issued his report in this matter.

### DETERMINATIONS

8. GWA must obtain the PUC's authorization to issue a solicitation for Comprehensive Support Services for Applications and Integration Technologies. The PUC's Contract Review Protocol mandates that GWA obtain PUC approval for solicitations and contracts that exceed the amount of \$1,000,000.<sup>6</sup> Here, GWA estimates that the cost of the contract for the Comprehensive Support Services will exceed this amount.<sup>7</sup> Therefore, GWA must obtain the PUC's approval of the solicitation for the Comprehensive Support Services prior to issuing it.
9. GWA's estimated cost of the Comprehensive Support Services is reasonable. GWA will solicit for a contract with a five (5) year initial term with five (5) optional one (1) year terms. GWA's current maintenance and support agreement for its E1, Oracle Cloud Services, and other integrated applications costs \$262,788 annually and, if the cost of the new contract is similar and the new full term, including the optional one

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<sup>4</sup> Id.

<sup>5</sup> Id.

<sup>6</sup> Contract Review Protocol for GWA, Administrative Docket 00-04 dated October 27, 2005 at Par.1(c).

<sup>7</sup> GWA Petition at 6.

(1) year terms, of the new contract are exhausted, it is estimated that the new contract will cost \$2,627,880 for GWA alone.<sup>8</sup> Hence, the estimated cost is reasonable.

10. GWA's solicitation for the Comprehensive Support Services is prudent. GWA, GPA, PAG, GIAA plan to use their combined purchasing power to attain the most cost-effective support arrangement for the Comprehensive Support Services.<sup>9</sup> Thus, GWA's solicitation for a Comprehensive Support Services contract is prudent.
11. GWA's solicitation for the Comprehensive Support Services is necessary. GWA, GPA, PAG, and GIAA require the Comprehensive Support Services to ensure the proper operation and maintenance of their respective Oracle Cloud Infrastructure, E1, and other programs. These programs are critical to their financial transactions, inventory and asset management, work order management, human resources management, and purchasing operations. Therefore, the solicitation for the Comprehensive Support Services is necessary.
12. Based on the foregoing, GWA's request to solicit for Comprehensive Support Services is reasonable, prudent, and necessary.

### ORDERING PROVISIONS

After review of the record herein, GWA's Petition to Authorize GWA to Solicit for Comprehensive Support Services for Applications and Integration Technologies, and the PUC Counsel Report, and for good cause shown, on motion duly made, seconded and carried by the undersigned Commissioners, the Guam Public Utilities Commission **HEREBY ORDERS** that:

1. GWA's Petition to Authorize GWA to Solicit for Comprehensive Support Services for Applications and Integration Technologies is hereby approved.
2. GWA is authorized to issue a solicitation to procure Comprehensive Support Services for Applications and Integration Technologies.

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<sup>8</sup> Id., at 6.

<sup>9</sup> Id.

3. In accordance with the PUC's Contract Review Protocol for GWA, GWA must submit the contracts that arise from the aforementioned solicitation which exceed the amount of \$1,000,000 or contracts arising under the aforementioned solicitation that will be funded using Bond Funds to the PUC for approval.
  
4. GWA is ordered to pay the Commission's regulatory fees and expenses, including, without limitation, consulting and counsel fees and the fees and expenses of conducting the hearing proceedings. Assessment of the PUC's regulatory fees and expenses is authorized pursuant to 12 GCA §12002(b) and 12024(b), and Rule 40 of the Rules of Practice and Procedure before the Public Utilities Commission.

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PUC Order  
Petition to Authorize GWA to  
Solicit for Comprehensive  
Support Services for Applications  
and Integration Technologies  
GWA Docket 24-07  
May 30, 2024

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Dated this 30th day of May, 2024.



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Jeffrey C. Johnson  
Chairman



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Joseph M. McDonald  
Commissioner



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Rowena E. Perez-Camacho  
Commissioner

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Doris Flores Brooks  
Commissioner

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Michael A. Pangelinan  
Commissioner



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Peter Montinola  
Commissioner