

BEFORE THE GUAM PUBLIC UTILITIES COMMISSION



In the Matter of:)	PTI Docket 24-01
)	
PTI PACIFICA INC.)	
USAC CERTIFICATION)	ALJ REPORT
)	
)	

BACKGROUND

On August 28, 2024, PTI Pacifica Inc. (“PTI”) petitioned the Guam Public Utilities Commission (“PUC”) to issue a certification that PTI will use federal universal service support funds for purposes in compliance with Section 254(e) of the Telecommunications Act.¹ PTI seeks a finding by the PUC that PTI will comply with §254(e), which states that universal service funds (“USF”) may be used only for the purposes designated in the Federal Act.

PTI receives monies from interstate USF that are designated to support local services, build needed infrastructure, and improve service quality. Each year the PUC is required to certify to the Federal Communications Commission (“FCC”) and the Universal Service Administrative Company (“USAC”) that universal service funds will be used only for the purposes designated in the Federal Act. Absent such a Certification by PUC, PTI, as an “Eligible Telecommunications Carrier” (“ETC”), would be denied funds for each quarter of the year that certification is delayed.

On January 7, 2008, the PUC granted PTI’s Petition for Designation as an ETC throughout the Territory of Guam.² In accord with such Order, PTI’s annual designation as an ETC is subject to its provision of annual certifications and data submissions to the PUC. PUC requires such information so that it can ensure that funds received by PTI will be expended in accordance with the requirements of the Telecommunications Act. Based upon the certifications and documentation provided by PTI in its 2024 Annual Compliance Filing, it is the Administrative Law Judge’s opinion that there is a sufficient factual and evidentiary basis upon which the Commission can reasonably certify that the USF distributed to PTI in calendar year 2025 will be used in accord with the purposes and requirements designated in the Federal Act. The Administrative Law Judge recommends that PTI’s request for USAC certification be **GRANTED** with respect to wireless services. A draft letter to the FCC is submitted herewith.

¹ PTI 2024 Annual Compliance Filing, PTI Docket 24-01, filed August 28, 2024.

² PUC Order Approving Designation, Docket 08-05, issued January 7, 2008.

RECENT DEVELOPMENTS IN PTI OPERATION

On May 2, 2008, PTI acquired the telecommunications assets of IT&E, a carrier that had been certified as an ETC by the FCC. This transaction included all IT&E's wireless and wire line operations, including its CLEC operations. In addition, on May 28, 2009, the PUC issued an ORDER approving the assignment and transfer of the Certificate of Authority of IT&E to PTI.³

In 2009, PTI decided to retain its official corporate name but to use IT&E as a trade name on both Guam and in the CNMI so that subscribers on all four of the islands PTI serves realize they are being provided service by the same company.⁴

This is the seventeenth annual USAC filing by PTI. In 2009 through 2023, the PUC Chairman, on behalf of the PUC, issued USAC Certifications for each year that PTI Pacifica Inc. would use federal high-cost support funds only for the provisioning, maintenance and upgrading of facilities and services for which the support is intended, consistent with §254(e) of the Communications Act.⁵

Along with its Filing, PTI is required to include a detailed build-out plan satisfying the FCC's requirements as part of its annual submission (Five Year Quality Service Improvement Plan). PTI has filed an updated build out plan in satisfaction of the FCC requirements.⁶ The plan provides descriptions of the improvements that have been made and those planned in the next few years. In compliance with the requirements of 47 C.F.R. §54.209 (a) (1), PTI has filed actual expenditures for 2023 and a listing of expenditures on a project-by-project basis.⁷ PTI states

³ PUC Order Approving Assignment and Transfer of IT&E Overseas Inc. Certificate of Authority to PTI Pacifica Inc., issued May 28, 2009.

⁴ PTI 2011 Annual Compliance Filing, PTI Docket 11-01, Exhibit 3 [Five Year Service Quality Improvement Plan, Guam, August 2011], filed August 19, 2011.

⁵ PUC "Use" Certification, CC Docket 96-45, dated September 15, 2009; PUC "Use" Certification, CC Docket 96-45, dated September 15, 2010; PUC "Use" Certification, CC Docket 96-45, dated September 19, 2011; PUC "Use" Certification, CC Docket 96-45, dated September 1, 2012; PUC "Use" Certification, CC Docket 96-45, dated November 26, 2013, as amended January 9, 2014; PUC "Use" Certification, CC Docket 96-45, dated September 26, 2014; PUC "Use" Certification, CC Docket 96-45, dated September 24, 2015; PUC "Use" Certification, CC Docket 96-45, dated September 29, 2016; PUC "Use" Certification, CC Docket 96-45, dated September 28, 2017; PUC "Use" Certification, CC Docket 96-45, dated September 27, 2018; PUC "Use" Certification, CC Docket 96-45, dated September 26, 2019; PUC "Use" Certification, CC Docket 96-45, dated September 24, 2020; PUC "Use" Certification, CC Docket 96-45, dated September 30, 2021; PUC "Use" Certification, CC Docket 96-45, dated September 29, 2022; and PUC "Use" Certification, CC Docket 96-45, dated August 31, 2023.

⁶ PTI 2024 Annual Compliance Filing, PTI Docket 24-01, FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN, filed August 28, 2024; The Five-Year Service Quality Improvement Plan is filed under a Claim of Confidentiality pursuant to the PUC Rules governing Telecommunications Companies.

⁷ Id. at pgs. 1-3; also, PTI dba IT&E ETC Report – Guam Wireless CAPEX YTD 12/31/2023, filled under claims of confidentiality.

that it has invested far more funds than payments received from the Universal Support Fund in improving the service quality of its network to provide the supported services in Guam.⁸

During the present reporting period, PTI made a considerable number of improvements to existing sites. In 2023, PTI installed a total of five new sites improving coverage and performance. Additional carrier capacity has been added to forty-one sites. PTI added MIMO to twenty-five LTE sites to improve throughput and edge of network coverage and performance.⁹

In 2024, PTI intends to add three new site builds expanding coverage in the north and south. Plans include adding of LTE carriers and 5G upgrades.¹⁰ For 2025, PTI expects to add five new sites to improve coverage and performance. It will add 30 sites to provide faster and more reliable home internet services, and further upgrade the network to support 5G.¹¹ For 2026 and beyond, PTI expects to add additional sites and add capacity to existing sites.¹²

REQUIREMENTS

The PTI ETC Designation Order contains the following requirements:

- (a) PTI must comply with any local usage requirements prescribed by the FCC;
- (b) PTI must comply with any FCC requirements concerning E911 services when implemented in the Territory of Guam;
- (c) PTI must certify to the Commission that PTI (i) offers all the services designated by the FCC for support pursuant to §254(c) of the Federal Act either using its own facilities or a combination of its own facilities and resale and (ii) advertises the availability of supported services and related charges using media of general distribution;
- (d) PTI must notify the Commission within thirty (30) days of any determination that it cannot provide service to a requesting customer in accordance with the FCC's requirements;

⁸ Id. at p. 1.

⁹ Id. at p. 2; MIMO is Multiple Input/Multiple Output, a wireless technology that employs multiple intelligent radio antennas to improve radio transmission speed and quality of wireless networks over longer distances than otherwise possible. Newton's Telecom Dictionary (25th Edition).

¹⁰ Id. at p. 3.

¹¹ Id.

¹² Id.

- (e) PTI must file a detailed build-out plan satisfying the FCC's requirements;
- (f) PTI must file with the Commission by August 31 of each year an annual certification in substantially the form required by §314(b) of the Act and §54.314(c) of the FCC's rules to verify that PTI will use federal high-cost support only for those facilities and services for which the support is intended;
- (g) PTI must annually submit to the Commission by August 31 of each year the following records and documentation:
 - (i) PTI's progress towards meeting its build-out plans;
 - (ii) information on any outage lasting at least 30 minutes and potentially affecting either at least 10 percent of the end users served or 911 facilities;
 - (iii) the number of requests for service from potential customers within PTI's service area that were unfulfilled for the past year;
 - (iv) the number of complaints per 1,000 handsets;
 - (v) PTI's compliance with the CTIA Consumer Code;
 - (vi) PTI's certification that it is able to function in emergency situations;
 - (vii) PTI's certification that it is offering a local usage plan comparable to that offered by the incumbent local exchange carrier; and
 - (viii) PTI's certification that it acknowledges that the Commission may require it to provide equal access to long distance carriers in the event that no other ETC is providing equal access in the service area.
- (h) PTI must promptly submit to the Commission any additional information or reports that the Commission may reasonably request from time to time.

COMPLIANCE WITH REQUIREMENTS

(a) *Local usage requirements–*

PTI certified that it does offer all the core services identified for USF.¹³

(b) *E911 service-*

In its application for ETC designation, PTI indicated that it would support 911 service and E911 once implemented by the Government of Guam. PTI continues to support 911 services by forwarding such calls to the applicable government agencies. When E911 is adopted in Guam, PTI will comply with such requirements.¹⁴

(c) *Certification of services-*

PTI has provided a certification that it offers all the services designated by the FCC for support pursuant to §254(c) of the Federal Act either using its own facilities or a combination of its own facilities and resale. It further certified that it advertises the availability of supported services in media of general distribution.¹⁵

(d) *Notification of inability to provide service to a requesting customer-*

PTI reports that for the period of January 1, 2023, through December 31, 2023, it had no unfulfilled requests for voice service interconnected with the public telephone network.¹⁶

(e) *Filing of a detailed build-out plan satisfying the FCC's requirements –*

¹³ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, Exhibit 1 filed August 28, 2024 [CERTIFICATION REGARDING PROVISION AND ADVERTISING OF SUPPORTED SERVICES, DECLARATION OF STEVEN CARRARA, GENERAL COUNSEL].

¹⁴ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, Exhibit 3, filed August 28, 2024 [CERTIFICATION REGARDING PROVISION OF 911 SERVICES, DECLARATION OF STEVEN CARRARA, GENERAL COUNSEL].

¹⁵ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, Exhibit 1 filed August 28, 2024 [CERTIFICATION REGARDING PROVISION AND ADVERTISING OF SUPPORTED SERVICES, DECLARATION OF STEVEN CARRARA, GENERAL COUNSEL].

¹⁶ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, filed August 28, 2024 at p. 3.

PTI has filed a detailed Five-year service quality improvement plan which appears to comply with applicable requirements [see discussion in *Recent Developments* section above and further discussion regarding paragraph (g)(i) below].

(f) *Filing of annual certification under Section 54.314(b)*–

PTI has certified that all federal high-cost support provided to it in the Territory of Guam will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.¹⁷

(g) *Documentation*–

(i) PTI’s progress towards meeting its build-out plans –The improvements for 2023-2026 are set forth in the *Recent Developments* section above. PTI will continue to deploy specific network improvement projects dependent upon the actual amount of support that has been received.¹⁸ It continues to appear that PTI has demonstrated substantial progress in achieving the service improvements envisioned by the Federal USF programs.¹⁹

(ii) Information on any outages – PTI reported that it one outage lasting at least 30 minutes and potentially affecting either at least 10 percent of the end users served or 911 facilities in 2023.²⁰

(iii) Unfulfilled requests for service – - PTI indicates that it had no unfulfilled requests for voice service interconnected with the public telephone network for the period of January 1, 2023, through December 31, 2023.²¹

(iv) Complaints per 1,000 handsets - PTI reports that for the period of January 1, 2023, through December 31, 2023, zero (0) complaints per 1,000 handsets were filed.²²

¹⁷ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, Exhibit 2 filed August 28, 2024 [CERTIFICATION SUPPORTING FILING UNDER FCC RULE 54.314, DECLARATION OF STEVEN CARRARA, GENERAL COUNSEL].

¹⁸ PTI 2024 Annual ETC Compliance Filing PTI Docket 24-01, FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN, filed August 28, 2024, at p. 2.

¹⁹ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN, filed August 28, 2024, at pgs. 1-3.

²⁰ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, at p. 2.

²¹ *Id.* at p. 3.

²² *Id.*

(v) Compliance with the CTIA Consumer Code - PTI certifies that it is in compliance with the CTIA Consumer Code during the reporting period.²³

(vi) Ability to function in emergency situations – PTI certified that it has the ability to remain functional in emergency situations. There is a reasonable amount of backup power to ensure functionality without an external power source. PTI indicated that it can reroute traffic around damaged facilities and is capable of managing traffic spikes resulting from emergency situations.²⁴

(vii) Certification of local usage plan – PTI presently offers an unlimited usage local calling plan available to all customers. It currently offers various local usage plans that provide consumer value that are reasonably comparable to the plans offered by the ILEC, GTA Telecom. It is continuing to assess its rate plans in Guam and will report to the Commission at least annually on its offerings, consistent with its ETC reporting requirement.²⁵

(viii) Equal access certification - PTI has certified that the PUC may require it to provide it equal access to long distance carriers in the event that no other ETC is providing equal access in the service area.²⁶

(h) *Prompt submission of information or reports-*

PTI must promptly submit to the Commission any additional information or reports that the Commission may reasonably request from time to time. PTI has been responsive in providing information requested by the PUC Administrative Law Judge.

PTI indicates that, during the calendar year 2023, it received \$1,814,172 in USF support funds. The funds are Frozen High-Cost Support. It further states that these funds have all been used to improve the service quality of PTI's network in Guam.²⁷ The Administrative Law Judge has not become aware of any contrary evidence which would contradict the above certifications by PTI. It is his belief that PTI has satisfied all of the criteria set forth in the PTI ETC Designation Order and the FCC's requirements. PTI has already made major and substantial progress on its network and service improvement plans. There is no basis

²³ Id.

²⁴ Id.

²⁵ Id. at pgs. 3-4.

²⁶ Id. at p 4.

²⁷ PTI 2024 Annual ETC Compliance Filing, PTI Docket 24-01, FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN, filed August 28, 2024, at p. 1.

upon which it would be expected that PTI will use future USF support for other than the intended purposes. Therefore, the Administrative Law Judge recommends approval of PTI's request for USAC certification

Dated this 8th day of September, 2024.



Frederick J. Horecky
Administrative Law Judge